

Upcoming Webinar Schedule



November 2024	DATE	TIME	
Managing Loan Concentrations: CRE & More	Mon 11/04	2:00 PM	CST
Supervisory Committee: Laws, Rules, Regulations & Best Practices	Wed 11/06	2:00 PM	CST
Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More	Thu 11/07	2:00 PM	CST
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions	Tue 11/12	2:00 PM	CST
Legal Issues of Checks	Wed 11/13	2:00 PM	CST
Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance	Thu 11/14	2:00 PM	CST
Beneficial Ownership Outreach Toolkit Action Steps	Fri 11/15	2:00 PM	CST
10 Reg CC Myths	Mon 11/18	2:00 PM	CST
Return to Sender: Selecting Relevant ACH Return Reason Codes	Tue 11/19	2:00 PM	CST
When a Borrower Dies: Actions to Take, Mistakes to Avoid	Wed 11/20	2:00 PM	CST
Corporate Tax Returns: Analysis, Limitations & Red Flags	Thu 11/21	2:00 PM	CST
What Are the UDAAP Risks in 2025?	Mon 11/25	2:00 PM	CST
ACH Disputes Part 2: Reg E vs. ACH Rules After 60 Days	Tue 11/26	2:00 PM	CST
December 2024	DATE	TIME	
Head Tellers & Branch Managers: Handling the Critical Aspects	Tue 12/03	2:00 PM	CST
No-Nonsense Notary Legal Perspective	Wed 12/04	2:00 PM	CST
Internal Compliance Monitoring & Risk Assessment	Thu 12/05	2:00 PM	CST
BSA Consent Orders: Lessons Learned for Smaller Institutions	Fri 12/06	2:00 PM	CST
Elder & Dependent Adult Financial Abuse	Tue 12/10	2:00 PM	CST
Opening Nonresident Alien Accounts	Wed 12/11	2:00 PM	CST
Compliance with E-Statements, E-Disclosures & E-SIGN	Thu 12/12	2:00 PM	CST
Game Plan for 1071 Rules	Tue 12/17	2:00 PM	CST
ECOA & Fair Lending: Examiner Hot Buttons	Wed 12/18	2:00 PM	CST
Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues	Thu 12/19	2:00 PM	CST
January 2025	DATE	TIME	
Wisdom Gained from the EEOC's Biggest Rulings of 2024	Mon 01/06	2:00 PM	CST
BSA Officer Part 1: BSA Update for BSA Officers	Tue 01/07	2:00 PM	CST
Consumer Lending Regulatory Compliance	Wed 01/08	2:00 PM	CST
Regulatory Update for the Credit Analyst	Thu 01/09	2:00 PM	CST
Crisis Management in the 24-Hour News Cycle	Fri 01/10	2:00 PM	CST
2024 HMDA Submission Due March 1, 2025: Updates, Challenges & Real-Life Examples	Mon 01/13	2:00 PM	CST
Call Report Series: 2025 Call Report Update & Avoiding Costly Mistakes	Tue 01/14	2:00 PM	CST
Frontline Series: Comprehensive Teller Training: Checks, Compliance, Security & BSA	Wed 01/15	2:00 PM	CST

Upcoming Webinar Schedule



January 2025 (CONTINUED)	DATE	TIME	
2025 Compliance Outlook: Regulator Expectations	Thu 01/16	2:00 PM	CST
IRA Series: Final IRA RMD Regulations, Deadlines, Calculations, Reporting & More	Tue 01/21	2:00 PM	CST
Marijuana Update: On-Boarding, Payments, Monitoring & Schedule III Change Implications	Wed 01/22	2:00 PM	CST
Speeding Ahead: Instant Payments for Tomorrow's Transactions	Thu 01/23	2:00 PM	CST
IRA Series: IRA & HSA Update: The Latest Changes & Issues	Mon 01/27	2:00 PM	CST
Consumer Loan Documentation: Developing a Comprehensive Checklist	Tue 01/28	2:00 PM	CST
Simplifying the FFIEC's Architecture, Infrastructure & Operations (AIO) IT Booklet	Wed 01/29	2:00 PM	CST
1071 Rule FAQs: Are You IN or OUT in 2025?	Thu 01/30	2:00 PM	CST
February 2025	DATE	TIME	
UCC Financing Statements: Completing, Filing, Amending & Renewing	Mon 02/03	2:00 PM	CST
Simplifying the Compliance Function: Tools & Checklists to Stay on Track	Tue 02/04	2:00 PM	CST
BSA Exam Manual Series: History, Risk Assessments, Training, Audits, Internal Controls & BSA Officers	Wed 02/05	2:00 PM	CST
Frontline Series: Opening Deposit Accounts for Nonprofit Organizations	Thu 02/06	2:00 PM	CST
Deciphering Tax Returns Part 1: Form 1040, Schedules B & C	Mon 02/10	2:00 PM	CST
New Interagency Guidance on Reconsiderations of Value	Wed 02/12	2:00 PM	CST
Website Compliance: ADA Requirements, Common Issues & Best Practices	Thu 02/13	2:00 PM	CST
Agricultural Lending Update	Tue 02/18	2:00 PM	CST
10 Ways to Prevent New Account Fraud	Wed 02/19	2:00 PM	CST
Dealing with Employee Discipline, Complaints, Performance Issues & More	Thu 02/20	2:00 PM	CST
Deciphering Tax Returns Part 2: Form 1040, Schedules D, E & F	Mon 02/24	2:00 PM	CST
Treasury Management: A Powerful Tool to Increase Deposits & Fee Income	Tue 02/25	2:00 PM	CST
Business Accounts Beyond Basics: Multi-Tiered, Beneficial Ownership, CIP & CDD	Wed 02/26	2:00 PM	CST
Beginning Collector: What to Know on Day 1 & Beyond	Thu 02/27	2:00 PM	CST
March 2025	DATE	TIME	
Beginning Security Officer: Dos, Don'ts & Compliance	Mon 03/03	2:00 PM	CST
BSA Exam Manual Series: CIP, CDD & High-Risk Customers	Tue 03/04	2:00 PM	CST
Writing a Teller Training Program	Wed 03/05	2:00 PM	CST
TRID: Auditing the LE & CD for Compliance	Thu 03/06	2:00 PM	CST
Commercial Loans: Foreclosing on Your Security Interest in Collateral	Mon 03/10	2:00 PM	CDT
IRA Series: IRA Beneficiary Designations & Distributions: Options, Best Practices & Compliance	Tue 03/11	2:00 PM	CDT
Frontline Series: Opening & Maintaining Consumer Accounts	Wed 03/12	2:00 PM	CDT
BSA Officer Part 2: BSA Reporting to the Board	Thu 03/13	2:00 PM	CDT
New Funds Availability Limit Update: Preparing for Reg CC Changes Effective July 1, 2025	Mon 03/17	2:00 PM	CDT

Upcoming Webinar Schedule

March 2025 (CONTINUED)	DATE	TIME	
Intermediate Collector: Refining Skills Beyond the Basics	Tue 03/18	2:00 PM	CDT
Comprehensive Employee Onboarding Using Innovative Techniques	Wed 03/19	2:00 PM	CDT
2025 ACH Rules Update	Thu 03/20	2:00 PM	CDT
Open Banking, Banking as a Service & Lessons from Recent Enforcement Actions	Mon 03/24	2:00 PM	CDT
Job-Specific BSA Training for Lenders	Tue 03/25	2:00 PM	CDT
FedNow Beyond Basics: Getting the Most Out of Instant Payments	Thu 03/27	2:00 PM	CDT
ACH Origination for the Frontline	Mon 03/31	2:00 PM	CDT
April 2025	DATE	TIME	
Flood: Auditing for FDPA Compliance	Tue 04/01	2:00 PM	CDT
Liquidity & ALM Audit Issues	Wed 04/02	2:00 PM	CDT
Succession Planning for Leadership Continuity	Thu 04/03	2:00 PM	CDT
SBA Update, Including Lessons Learned from 7(a) Loan Program Changes	Mon 04/07	2:00 PM	CDT
Health Savings Accounts 101: Basic Operations, Plan Establishment, Eligibility & Contributions	Tue 04/08	2:00 PM	CDT
BSA Exam Manual Series: SARs & CTRs: Program Management & Exemptions	Wed 04/09	2:00 PM	CDT
Construction Loans: Framing a Strong Compliance Program	Thu 04/10	2:00 PM	CDT
Loan Participation Agreements	Mon 04/14	2:00 PM	CDT
Call Report Series: Call Report Fundamentals for New Preparers & Reviewers	Tue 04/15	2:00 PM	CDT
HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More	Wed 04/16	2:00 PM	CDT
Compliance Management System Overview & Best Practices	Thu 04/17	2:00 PM	CDT
Security Officer Reports to the Board: Timing, Contents & Requirements	Tue 04/22	2:00 PM	CDT
Frontline Series: Minor Accounts: Ownership, CIP, Access, Changes & Transactions	Wed 04/23	2:00 PM	CDT
Defaults on Consumer Mortgage Loans: Next Steps, Mitigation, Foreclosure Alternatives & More	Thu 04/24	2:00 PM	CDT
Ways to Optimize & Maximize Your Website	Mon 04/28	2:00 PM	CDT
Commercial Loan Documentation: Developing a Thorough Checklist	Tue 04/29	2:00 PM	CDT
Business Writing Boot Camp, Including Critique of Your Own Writing Sample	Wed 04/30	2:00 PM	CDT
May 2025	DATE	TIME	
Credit Push Scams: Return Requests & Reversals	Thu 05/01	2:00 PM	CDT
Mortgage Servicing Rules for Small Servicers	Mon 05/05	2:00 PM	CDT
CECL: What Auditors & Regulators Will Expect	Tue 05/06	2:00 PM	CDT
BSA Exam Manual Series: Monetary Instrument Records, Funds Transfers, 314a, 314b & OFAC & Special Measures	Wed 05/07	2:00 PM	CDT
Strategic Marketing: Connecting with Diverse Generations	Thu 05/08	2:00 PM	CDT
Force-Placed Flood Insurance: Timing, Monitoring & Documenting	Mon 05/12	2:00 PM	CDT
Timely & Accurate Check Adjustments: Reducing Risk & Loss	Tue 05/13	2:00 PM	CDT

Upcoming Webinar Schedule



May 2025 (CONTINUED)	DATE	TIME	
Risk Management & Artificial Intelligence: Innovations, Challenges & Future Trends	Wed 05/14	2:00 PM	CDT
Effective Management of Credit Report Disputes	Thu 05/15	2:00 PM	CDT
BSA Officer Part 3: BSA/AML Deep Dive for the New BSA Officer	Tue 05/20	2:00 PM	CDT
Frontline Series: Opening & Maintaining Business Accounts	Wed 05/21	2:00 PM	CDT
Military Lending Act & Servicemembers Civil Relief Act	Tue 05/27	2:00 PM	CDT
Internal Fraud: A Look at the Thieves from Within	Wed 05/28	2:00 PM	CDT
Building the Best Board Meeting: From Agenda to Action Steps	Thu 05/29	2:00 PM	CDT
June 2025	DATE	TIME	
Advanced C&I Lending: Optimize & Expand Your Portfolio	Mon 06/02	2:00 PM	CDT
ACH Fundamentals & Best Practices	Tue 06/03	2:00 PM	CDT
Proven Steps to Successful Business Development in Any Economic Environment	Wed 06/04	2:00 PM	CDT
Mastercard Debit Card Chargebacks: Rules, Rights & Challenges	Thu 06/05	2:00 PM	CDT
Identifying ACH Third-Party Senders	Mon 06/09	2:00 PM	CDT
Writing Concise, Complete & Effective Loan Presentations	Tue 06/10	2:00 PM	CDT
Medallion & Signature Guarantee Risks, Rules & Best Practices	Wed 06/11	2:00 PM	CDT
Safe Deposit Box Disclosures, Due Diligence & Drilling	Thu 06/12	2:00 PM	CDT
Financial Literacy Part 1: How to Identify 7 Credit Union Risks Using Financial Statements	Mon 06/16	2:00 PM	CDT
Creating a Unique Strategic Plan for Your Financial Institution	Tue 06/17	2:00 PM	CDT
TRID: Changed Circumstances & Revised Loan Estimates	Wed 06/18	2:00 PM	CDT
ACH Boomerang: Exceptions from the ODFI Perspective	Tue 06/24	2:00 PM	CDT
ACH WSUDs vs. Stop Payments: Clarifying the Confusion	Wed 06/25	2:00 PM	CDT
Frontline Series: Identifying Fraud on the Frontline	Thu 06/26	2:00 PM	CDT
July 2025	DATE	TIME	
Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH, Unauthorized Electronic Withdrawals & More	Tue 07/01	2:00 PM	CDT
Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcies	Mon 07/07	2:00 PM	CDT
Managing the Repossession Process, Including Notice & Sale	Tue 07/08	2:00 PM	CDT
A to Z on Endorsements	Wed 07/09	2:00 PM	CDT
AI/ChatGPT, Email, Social, E-Collaboration, Web & Mobile Policies	Thu 07/10	2:00 PM	CDT
Advanced CTR Completion: Beyond Basic Transactions	Mon 07/14	2:00 PM	CDT
Call Report Series: Call Report Schedule A (Lending): Complexity Clarified	Tue 07/15	2:00 PM	CDT
Dormant Accounts & the Unclaimed Funds Process: Best Practices for Overcoming Challenges	Wed 07/16	2:00 PM	CDT
Visa Debit Card Chargebacks: Rules, Rights & Challenges	Thu 07/17	2:00 PM	CDT
Using Data to Enhance Accountholder Relationships	Tue 07/22	2:00 PM	CDT

Upcoming Webinar Schedule



July 2025 (CONTINUED)	DATE	TIME	
Beneficial Ownership: An Action Plan for Your Business Members	Wed 07/23	2:00 PM	CDT
Troubled Loan Modifications: Evaluation, Tracking & Reporting	Thu 07/24	2:00 PM	CDT
Powers of Attorney: Reviewing, Accepting, Scams & Red Flags	Tue 07/29	2:00 PM	CDT
Deposit Reg Series: Truth in Savings Act	Wed 07/30	2:00 PM	CDT
Check Warranties & Indemnities: Understanding UCC 3 & 4	Thu 07/31	2:00 PM	CDT
August 2025	DATE	TIME	
Determining When to File a SAR	Tue 08/05	2:00 PM	CDT
BSA Training for Board & Senior Management	Wed 08/06	2:00 PM	CDT
Effectively Managing Wire Transfer Fraud	Thu 08/07	2:00 PM	CDT
Credit Analysis & Lending Series: Cash Flow Analysis: Debt Service Coverage, Global Cash Flow & More	Tue 08/12	2:00 PM	CDT
SARs: Line-by-Line & Writing a Good Narrative	Wed 08/13	2:00 PM	CDT
Escrow Excellence: From Loan Estimate to Annual Analysis	Thu 08/14	2:00 PM	CDT
Record Retention Policy & Timeframes	Tue 08/19	2:00 PM	CDT
Opening Deposit Accounts Online: Risks, E-SIGN, Compliance	Wed 08/20	2:00 PM	CDT
Financial Literacy Part 2: How to Interpret Key Ratios, Risks & Reporting	Thu 08/21	2:00 PM	CDT
Harness the Power of AI in Your Marketing Strategy	Tue 08/26	2:00 PM	CDT
Deposit Reg Series: Regulation CC	Wed 08/27	2:00 PM	CDT
Dishonored, Corrected & Contested ACH Returns	Thu 08/28	2:00 PM	CDT
September 2025	DATE	TIME	
FDCPA: What's Expected as a Debt Collector?	Wed 09/03	2:00 PM	CDT
Dealing with Difficult Members: 5 Foolproof Techniques	Thu 09/04	2:00 PM	CDT
Remote Deposit Capture 360: Efficiencies & Management	Tue 09/09	2:00 PM	CDT
Advertising Compliance: Web, Text, Print, TV & Radio	Wed 09/10	2:00 PM	CDT
Job-Specific BSA Training for Operations Staff	Thu 09/11	2:00 PM	CDT
Credit Analysis & Lending Series: Deeper Cash Flow Analysis, Balance Sheet & External Factors	Tue 09/16	2:00 PM	CDT
The CFPB on Overdrafts, Junk Fees & Other Depository Issues	Wed 09/17	2:00 PM	CDT
IRA Series: Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers	Thu 09/18	2:00 PM	CDT
ACH Reclamations & Garnishments	Mon 09/22	2:00 PM	CDT
20 Common Mistakes in Consumer Collections	Tue 09/23	2:00 PM	CDT
Deposit Reg Series: Regulation E	Wed 09/24	2:00 PM	CDT
TRID Basics for Lenders & Processors	Thu 09/25	2:00 PM	CDT
Mortgage Lending Compliance Overview	Tue 09/30	2:00 PM	CDT

Upcoming Webinar Schedule

October 2025	DATE	TIME	
Unpacking Adverse Action Requirements	Wed 10/01	2:00 PM	CDT
Consumer Bankruptcy - Chapters 7 & 13: Special Rules, Cramdowns & Risks	Thu 10/02	2:00 PM	CDT
Conducting Your Annual ACH Audit	Tue 10/07	2:00 PM	CDT
HMDA Part 1: Application Basics	Wed 10/08	2:00 PM	CDT
Responding to Subpoenas, Garnishments & Levies	Thu 10/09	2:00 PM	CDT
Credit Analysis & Lending Series: C&I Lending for CRE Lenders	Tue 10/14	2:00 PM	CDT
Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes	Wed 10/15	2:00 PM	CDT
Call Report Series: Call Report Financial Statements B-E	Thu 10/16	2:00 PM	CDT
IRA Series: Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties	Tue 10/21	2:00 PM	CDT
1099 Reporting: Foreclosures, Repossessions & Debt Settlements	Wed 10/22	2:00 PM	CDT
The Board Secretary Role: Organizing, Planning, Tracking & Maintaining Accurate Board Meeting Records	Thu 10/23	2:00 PM	CDT
HMDA Part 2: Demographic Collection	Tue 10/28	2:00 PM	CDT
Deposit Reg Series: Regulations D, P & GG	Wed 10/29	2:00 PM	CDT
Performance-Based Compensation Strategies for Credit Unions	Thu 10/30	2:00 PM	CDT
November 2025	DATE	TIME	
ECOA & Fair Lending, Including AI in Lending, Exam Hot Spots & More	Tue 11/04	2:00 PM	CST
Compliance with E-SIGN, E-Statements & E-Disclosures	Wed 11/05	2:00 PM	CST
A Year in the Life of a Compliance Officer	Thu 11/06	2:00 PM	CST
Opening Trusts & Fiduciary Accounts	Mon 11/10	2:00 PM	CST
Credit Analysis & Lending Series: Collateral Analysis: Evaluation, Weaknesses & Monitoring Values	Thu 11/13	2:00 PM	CST
IRA Series: IRA Year-End Wrap Up: Hottest Issues, Compliance & Reporting Responsibilities	Mon 11/17	2:00 PM	CST
When a Depositor Dies: Actions to Take, Mistakes to Avoid	Wed 11/19	2:00 PM	CST
HMDA Part 3: Commercial Loans	Thu 11/20	2:00 PM	CST
ACH Return Reason Codes Explained	Tue 11/25	2:00 PM	CST
December 2025	DATE	TIME	
Payment Apps, Disputes & Reg E	Tue 12/02	2:00 PM	CST
10 Common Errors on Nonresident Alien Accounts	Wed 12/03	2:00 PM	CST
Domestic Wires: Navigating the U.S. Payment System	Thu 12/04	2:00 PM	CST
When a Borrower Dies: Actions to Take, Mistakes to Avoid	Tue 12/09	2:00 PM	CST
Preparation, Risk & Critical Robbery Training	Thu 12/11	2:00 PM	CST
Branch Manager & Head Teller Training: Developing, Motivating & On-Boarding Team Members	Tue 12/16	2:00 PM	CST
Real-Time Payments (RTP) Unveiled	Wed 12/17	2:00 PM	CST